



DELIVERY & COLLECTION INFORMATION

DELIVERY / COLLECTION OF GOODS FOR ONLINE ORDERS.

Orders are welcome to be collected from our shop in York. Please check the box at the checkout and allow one working day for your order to be processed ready for collection.

SEWING MACHINES & OVERLOCKERS

If you're wishing to visit York city centre, we will be happy to transport your machine purchase by foot to the Castle Carpark for you, between the hours of 11am to 4pm Monday to Saturday. Please check the box and provide a mobile phone number at the checkout. We will be happy to give you a call to arrange this.

For orders placed for delivery to certain areas of York, we will endeavour to deliver these machines ourselves where possible, depending on the availability of our team.

For deliveries to the U.K. mainland, we will use Parcel Force or Royal Mail's 48-hour delivery service on machines. Orders received before 3.30pm are processed that day. Machines are then collected by the courier the next working day.

Deliveries to U.K. off-shore and parts of Northern Scotland, may take longer than 48 hours to reach you. Please call 01904 626244 for delivery charges to these areas.

FABRICS, HABERDASHERY & MACHINE ACCESSORIES

All fabrics, machine accessories and haberdashery will take 1-5 working days for delivery within mainland U.K.

Orders under £50 will be sent 2nd Class sign for via Royal Mail.

Orders over £50 and under 2kgs will be sent Royal Mail special delivery.

Orders over 2kgs will be sent via DPD

Orders over £100 are delivered free of charge.

Order values below £100 will incur a delivery charge, calculated at checkout.

Orders to UK off-shore and parts of Northern Scotland may incur additional delivery charges, These will be calculated at checkout.

DELIVERY DELAYS

Some delivery services are still experiencing some delays. Delivery times will not be guaranteed through the covid-19 restriction times.

Please do not hesitate to give us a call on 01904 626244 for further information or advice on deliveries.